

Front End Status Accuracy: Practical UR Gatekeeping Strategies

EARLY ED INTERVENTION

- Implement early UR screening in ED to support admission status decisions
- Encourage ED doctors and UR Staff collaboration to align clinical judgement with status criteria
- Establish a quick daily admission huddle to support real time status alignment

PERFORMANCE MONITORING

- Monitor ED admissions by Obs. vs Inpt. Status; identifying opportunities for education and staffing support
- Track short stay inpatient admissions as a key indicator of front-end status decision accuracy
- Review denial patterns related to status determinations to help potential gaps, education opportunities, and process improvement

OPERATIONAL COVERAGE

- Staff weekends and nights to maintain consistent status review and avoidable status corrections
- Develop a clear escalation pathway for cases requiring secondary review or physician advisor involvement
- Use discharge planning and social work teams to support appropriate patient progression to avoid unnecessary admissions



**Optimized Case Management
Integrity Staffing**



**Discharge Planning Support &
Care Placement Accuracy**



Behavioral & Mental Health Support



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