

Metrics to Consider for Strengthening Your UR Program

METRICS TO CONSIDER FOR STRENGTHENING YOUR UR PROGRAM

- Inpatient vs. Observation Status Accuracy Rate
- Short Stay Inpatient Percentage (≤ 2) Midnights)
- Medical Necessity denial rates by payer: Including Total dollars at risk
- Appeal and Peer to Peer overturn rate
- Net Dollars Recovered from Overturned Denials
- Avoidable days especially when tied to authorization delays
- UR FTE to average daily census ratio
- Admission Review Timeliness (Completed within 24 hours)

WHY THESE METRICS MATTER

- Identify revenue leakage per payer (in actual dollars)
- Surface physician documentation and education opportunities
- Reduce Audit vulnerability and compliance exposure
- Track preventable denials
- Strengthening admission review performance and timeliness
- Align UR performance with Revenue Cycle outcomes

While organizations may track different priorities, monitoring key UR metrics offers clear insight into admissions, documentation, and denial risk. When staffing is limited, supplemental UR staff or consulting support helps maintain timely reviews and program consistency.



**Optimized Case Management
Integrity Staffing**



**Discharge Planning Support &
Care Placement Accuracy**



Behavioral & Mental Health Support



Enhanced Physician Communication



Check out our website to learn more!