

## **Strengthening Revenue Cycle Performance Through Interim Staffing**

Revenue Cycle Performance is a direct reflection of Case Management/Utilization Management Capacity. When workforce strain increases, financial risk follows. Strategic interim staffing should be evaluated when you are experiencing:

- **Escalating medical necessity denials**
- **Rising Readmissions impacting reimbursement and quality metrics**
- **Case Management overloads and staff burnout**
- **Coverage gaps (weekends, nights, holidays)**
- **LOA or FMLA related workforce disruption**
- **Prolonged open FTE positions**
- **Budget or hiring constraints limiting permanent growth**
  
- **Capacity gaps often result in:**
  - Preventable revenue loss
  - Status reimbursement gaps inpt vs obs (\$5-10K on average)
  - LOS creep
  - Throughput slowdowns
  - Increased turnover costs
  
- **Strategic Interim Staffing Delivers:**
  - Immediate operational stabilization
  - Denial mitigation and documentation oversight
  - Flexible, scalable workforce models
  - Budget-aligned solutions



**Optimized Case Management  
Integrity Staffing**



**Discharge Planning Support &  
Care Placement Accuracy**



**Behavioral & Mental Health Support**



**Enhanced Physician Communication**



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